



Dear readers, friends and supporters,

In 2013, three major crises and disasters have made clear how important it is for us at Malteser International – an organization which aims to provide fast, effective humanitarian aid – to

continue to strengthen our emergency relief capacities.

We have intensified our assistance to Syrian refugees in Syria, Turkey, Lebanon and Iraq, as more and more families have fled from war in search of a better life in other regions – thus putting an enormous strain on the host communities' resources and infrastructure.

Typhoon Haiyan showed us that a strong cooperation between the Order of Malta's national associations and Malteser International can boost the impact of our common goal, especially when faced with immense logistical difficulties. Such cooperation was also crucial after the heavy floods in Germany last summer, when Malteser International's expertise in disaster relief was called upon to coordinate the recovery projects in the flood-affected regions.

Finally, important structural changes took place in 2013. Our new American headquarters were opened in Miami (USA) last November. Together with our regional headquarters for Europe, Africa and the Middle East in Germany and, in the future, a third unit in the Asia-Pacific region, the new structures will allow us to strengthen our networks and partnerships in our areas of operation. All of this translates to one simple goal: to better serve people in need.

This Activity Report gives you a short overview of the impact of our relief activities in 2013. You can read more about our work and our financials in the Annual Report 2013, which will be published later this year.

None of what you see in this report would have been possible without your support. Our community is the engine that drives us to give our best and do a little bit more every day for the less fortunate, so that people around the world can lead healthier, dignified lives. Thank you for being a part of it.

Sincerely,

Thierry de Beaumont-Beynac  
President  
January 2014

Emergency relief after Typhoon Haiyan, which devastated the Visayan Islands in the Philippines on Nov. 8.  
PHOTO: KENLY MONTEAGUDO

# The year in review

Vaccination of Congolese refugees at a health post in Nyahuka, Uganda.

PHOTO: AFRICAN VISUALS MEDIA



## Syria crisis: Emergency relief, health care and social services for refugees and displaced

Over the course of 2013, the Syrian crisis turned into one of the greatest humanitarian disasters of modern times: by the end of the year, nearly half of the country's population was in need of humanitarian aid. Malteser International responded to the conflict's escalation by intensifying its relief activities. Working with partners International Blue Crescent (IBC) and Order of Malta Lebanon, Malteser International was able to provide aid to more than 180,000 Syrians in 2013. Tens of thousands of emergency relief packages containing food, household essentials, blankets and winter clothing were distributed to displaced families inside Syria and refugees in Turkey and Lebanon.

As the need for emergency health care increased, Malteser International supported the setup of two new medical facilities on the Syrian-Turkish border: the first, a 28-bed mobile clinic next to the hospital in Kilis, provides medical treatment and psycho-social support for war-injured and traumatized refugees, while the second, a health post inside a new reception camp, covers the medical needs of the camp's 4,000 residents. In Lebanon, Malteser International supported a health clinic and two social centers offering free health care to Syrian refugees with drugs and medical supplies.

Social projects included support of a new community center as well as a school for Syrian refugees in Turkey, where 1,650 children received school materials and a daily warm meal.

Mobile medical teams gave hurricane survivors free medical consultations in Guerrero, Mexico.

PHOTO: CHICO SANCHEZ

## Philippines: Help to start over after Typhoon Haiyan

Typhoon Haiyan was the strongest and deadliest storm to ever hit the Philippines: more than 6,000 died, millions were left homeless. Together with its partner on the ground, Order of Malta Philippines, Malteser International was able to react quickly, sending immediate emergency relief to residents of rural areas on the affected islands Bantayan and Samar. Thousands of packages containing food, hygiene and household kits as well as water purification tablets were distributed to the survivors. Farmers also received seeds and agricultural equipment to resume food production. Large-capacity tents were also set up to be used as classrooms, emergency medical care units and child-friendly spaces. At the same time, the organization started a rehabilitation project on the island of Bohol, which had already been devastated by an earthquake just weeks before Typhoon Haiyan. Thousands of families whose homes had been heavily damaged or destroyed received vouchers for home repairs.

For long-term recovery, Malteser International started a comprehensive two-year program which will rebuild infrastructure such as schools, homes, water systems and sanitation facilities, as well as include income generation activities, health care and psycho-social support for the most vulnerable population. More than 20,000 people benefited from the relief activities so far.

## Uganda: Medical aid for 22,000 Congolese refugees

After clashes between rebel groups and the Congolese army forced tens of thousands people to flee the DR Congo to find refuge in Uganda, Malteser International is supporting four health posts along the border with medicines, vaccines, equipment and personnel. At the





health center in the refugee camp of Bubukwanga, the organization also supplied beds for a maternity ward and tents. Mobile medical teams conducted vaccination campaigns for the local population in the neighboring areas.

**Mexico: Emergency relief after twin storms**

Last September, Mexico was hit by two different hurricanes in the same week: Hurricane Ingrid, which formed in the Gulf Coast, and the even more destructive Hurricane Manuel, which swept over the country’s Pacific coast. Combined, the two storms left over a hundred dead and damaged or destroyed hundreds of thousands of homes. Malteser International supported the Mexican Association of the Order of Malta’s emergency relief activities in the state of Guerrero. Nearly 7,500 people received relief items such as food, medicines, clothing, water and hygiene items, while hundreds in the disaster region benefitted from free medical consultations by the organization’s mobile medical teams.

**Germany: Recovery efforts after severe flooding**

In May of 2013, heavy floods left large parts of Germany under water. Malteser International has supported and coordinated Malteser Germany’s recovery efforts in the

states of Bavaria, Thuringia, Saxony and Saxony-Anhalt. A total of 28 projects have helped more than 2,600 people; activities range from renovating buildings, providing individuals and social organizations with furniture and organizing holiday camps for children to rehabilitating a school and providing psycho-social support to vulnerable families.

**Japan: Inauguration of the children’s home in Ichinoseki**

The opening of the new children’s home Fujinosono in June 2013 was the culmination of two years and three months of extensive planning after the March 2011 earthquake. The bright and cheerful children’s home offers 45 underprivileged children and youth a safe shelter and also serves as a barrier-free evacuation center for the city of Ichinoseki. The building complies to the latest standards for child-friendly living spaces, and its innovative energy system is based on an independent energy supply with solar panels and a biomass heating system. “This new building model will shed new light on the direction of reconstruction of the Tohoku region,” said Michael Khoo, Malteser International’s board member and representative for the Asia/Pacific region, in his speech at the inauguration ceremony.

At a school for Syrian refugee children in Kilis, Turkey, Malteser International distributes school materials and provides a daily meal.  
PHOTO: KEREM YUCEL

# What we achieved in 2013

Malteser International helped the poor, the sick, and the needy lead a healthy life with dignity in 26 countries with more than 100 projects in 2013.



58 health care facilities and 11 schools were built or restored, ensuring better access to medical services and education. With the construction of 294 new houses, 120 temporary homes and a children's home we helped communities start over after disasters.

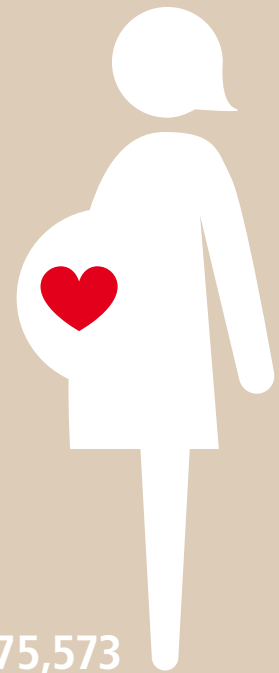
354,773 people benefited from our malaria programs – whether in form of prevention through the distribution of mosquito nets, or through diagnosis and treatment of the disease.



people were informed through health and hygiene awareness campaigns about the importance of health protection measures and regular hygiene practices such as handwashing in order to lead a healthy life.



We protected 6,498 newborn babies and infants from malnutrition and undernourishment with therapeutic foods enriched with important vitamins and minerals.



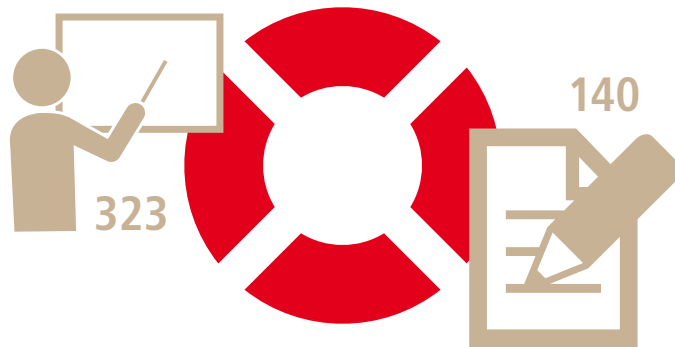
pre- and post-natal care examinations for pregnant women were conducted in health clinics we support, ensuring a safe pregnancy and delivery for mothers and a healthy start for babies.




481,714

people received emergency relief after disasters and crises (emergency and hygiene kits, food, winter relief, temporary shelters, and more).

In 323 Disaster Risk Reduction (DRR) trainings, children, youth and adults learned both in theory and practice how to properly behave before, during and after a natural disaster, and how to quickly provide help to others.



140 villages and communities have developed emergency plans, defining evacuation routes and the location of evacuation shelters and assigning responsibility for helpers in early warning, evacuation and first aid, so the population knows exactly what to do in case of disaster.



9,818 people participated in professional trainings and educational sessions, using this new knowledge to improve their income or to acquire further qualification for their jobs.

11,765 



We helped 11,765 families improve their living conditions, their nutrition and/ or their income by farming, growing fruits and vegetables, raising livestock, or through temporary jobs (cash for work).



885 local and 88 international staff members in the field, as well as 50 staff members at headquarters – representing 32 different nationalities – worked to achieve these goals.



Around 70 local and national partner organizations, more than 30 public donors and cooperation partners, and thousands of private donors supported our work.



358,301 people gained daily access to clean drinking water, thanks to our help.

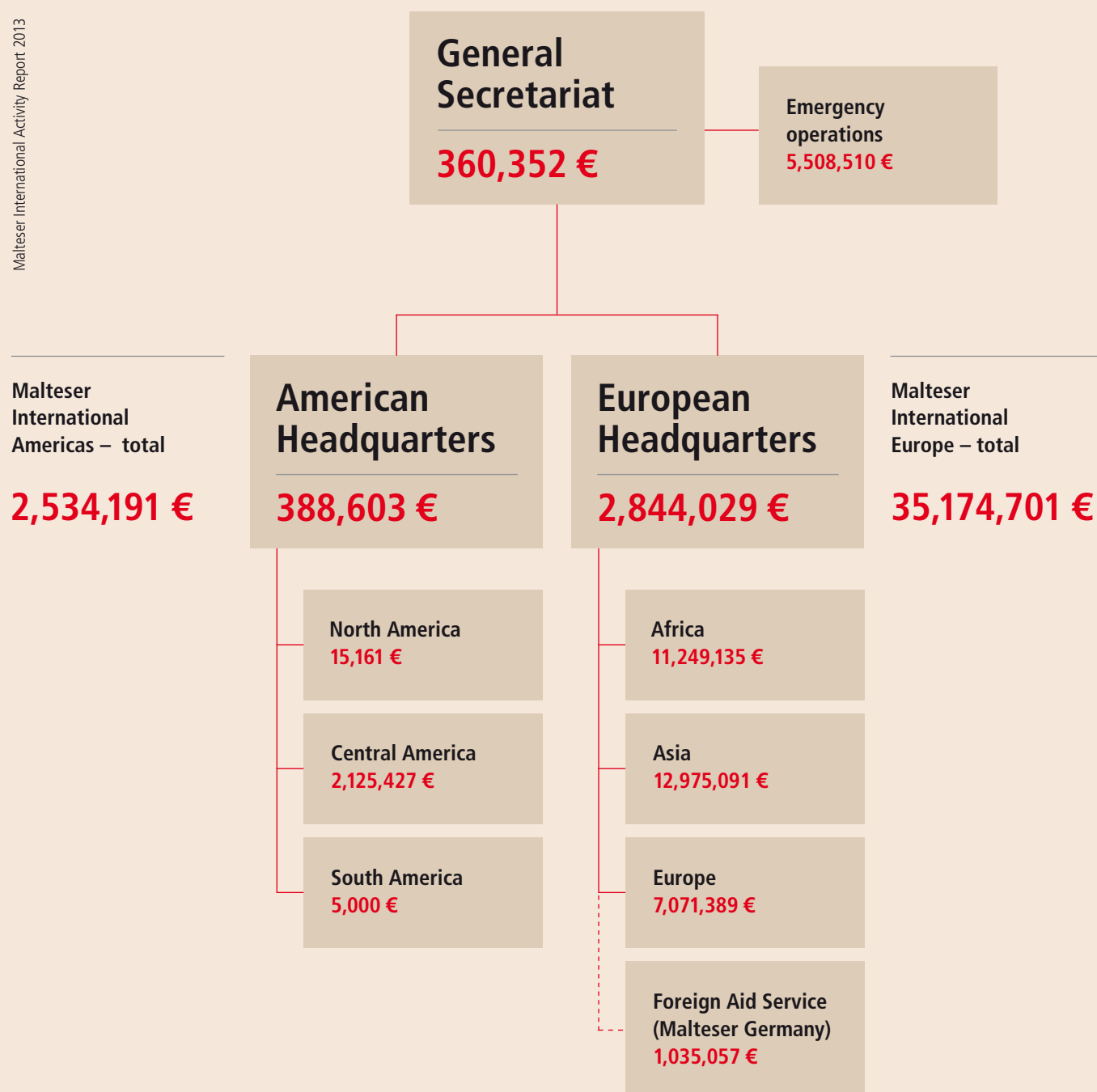
4,646 new latrines provide basic sanitation for 95,000 people in households, schools and health centers



4,646

# Financial overview

## Expenditure by organizational structure



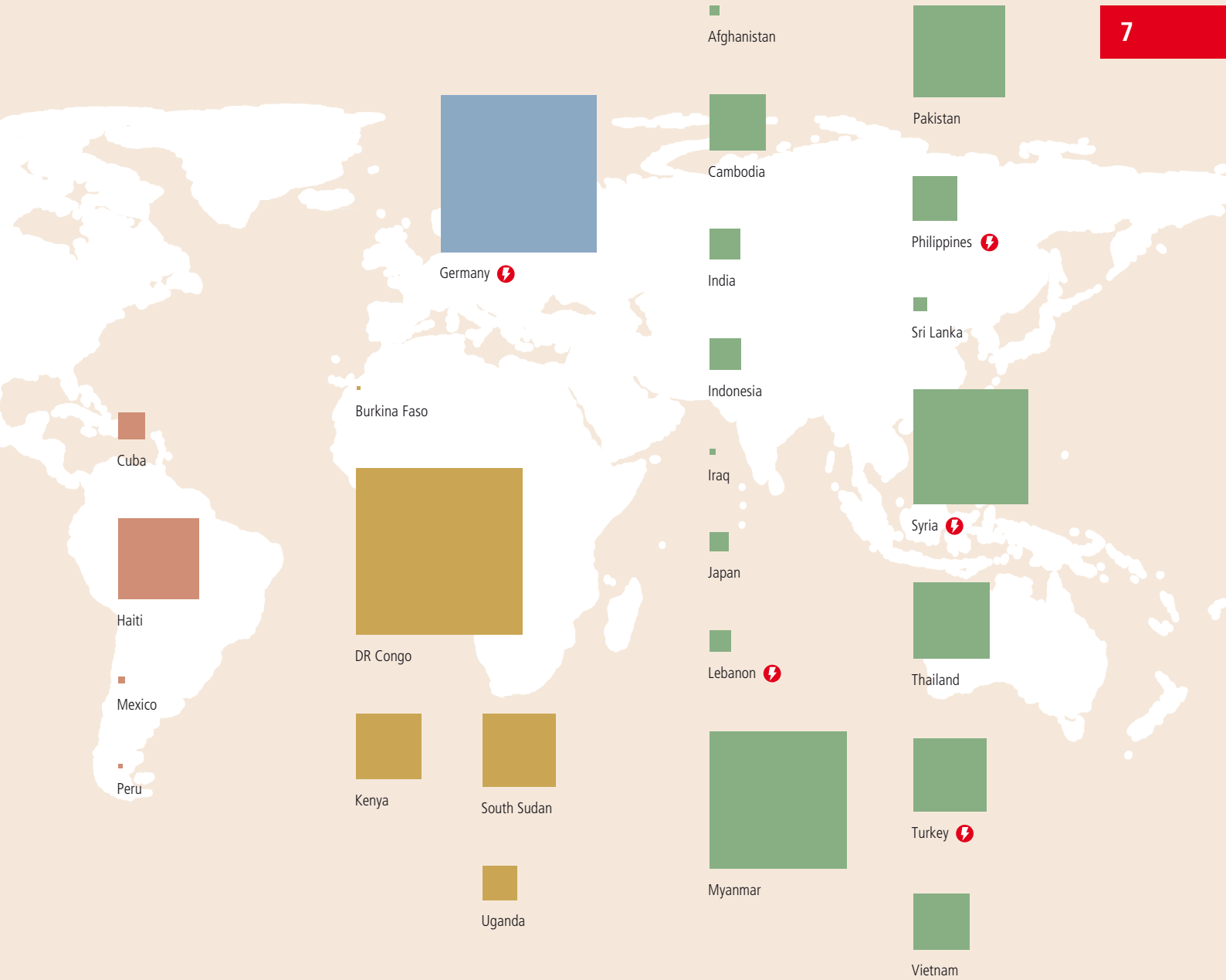
The figures presented in this spread derive from preliminary data for the 2013 annual financial statement which has been submitted for audit. These figures have not yet been audited by a certified accountant.

**Malteser International – total**

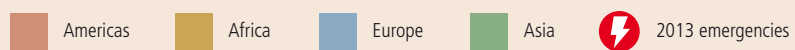
**43,577,754 €**

Total 2012: 30,825,384 €

# Distribution of funds by region and country



Box sizes correspond to each country's share of total program expenses



# Looking ahead

Primary health care for Syrian refugees will remain a focus of our help in 2014.

PHOTO: KEREM YUCEL



Once again, 2013 presented us with great humanitarian challenges, and our response to these challenges will continue shaping our relief activities in 2014. According to the United Nations, at least 52 million people in 17 countries are in need of aid this year, including new crises in South Sudan and in the Central African Republic, relief to the survivors of the typhoon in the Philippines, and persistent crises such as those in Syria, Afghanistan, Haiti and DR Congo.

Over 2 million people have fled Syria since the beginning of the conflict in 2011, making this one of the largest refugee exoduses in recent history – with no end yet in sight. The refugee population in the region could reach over 4 million by the end of 2014. The inter-agency Syria Regional Response Plan is

appealing for US\$ 4.2 billion to cover the needs of 6.8 million people in the region in 2014. For this reason, responding to the Syrian crisis remains our first priority this year. Through immediate-impact projects that foster long-term resilience, we will not only aid the displaced, but also increase the ability of host communities to cope with the influx.

Helping the people in the Philippines recover, rebuild, and make a fresh start after Typhoon Haiyan will be another major focus in 2014. We will not stop at our emergency response but will help affected communities bridge the gap between relief, intermediary recovery efforts and sustainable development. In order to achieve that, Malteser International will assist the Philippine Association of the Order of Malta to create mechanisms that protect the population in affected areas in the long run.

We are sure that, with the support of our donors and partner organizations as well as the international network of the Order of Malta, we will not only be able to continue to deliver on our mandate – to give the vulnerable, the marginalized, and disaster survivors a chance to live a healthy life with dignity – but we will also continue evolving as an organization, addressing the ever-changing needs of our times in innovative ways while keeping our historic mission at the core of our work.



Ingo Radtke  
Secretary General

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